

Frequently Asked Questions about DenteMax

Q. What is DenteMax?

DenteMax is a national, dental Preferred Provider Organization (PPO) network. DenteMax's group of quality dentists have agreed to accept a set, discounted fee schedule when they see DenteMax patients. This means that you can visit any of our PPO dentists and save on your dental costs.

Q. Why should I go to a DenteMax dentist?

When you choose a DenteMax dentist, you can save on out-of-pocket expenses. DenteMax fees are generally less than a dentist's usual office fees. In addition, all dentists are credentialed before joining the network. DenteMax checks into a dentist's current practice information and history to make sure that they meet our high-quality standards. This gives you peace of mind knowing that you are being treated by one of the best.

Q. How do I find a DenteMax dentist?

You can visit the DenteMax Web site at dentemax.com to find the most up-to-date list of DenteMax dentists. You can also call us toll-free at **800.752.1547** and a representative can help you locate an in-network provider in your area. Directories are available as well and are current as of the printed date.

Q. Is DenteMax my insurance company?

DenteMax is solely a network of dentists, not an insurance company. Our core competency is in the recruitment, credentialing and retention of a high-quality network.

Q. How do I find out what dental services are covered?

Since DenteMax is solely a dental network, we do not have information on your benefit levels or what services are covered. You must call your health benefit plan at the number on your ID card for information on your benefit levels and eligibility.

Q. If my dentist is not yet participating with DenteMax, how can he/she join?

Contact your dentist and advise him/her that you now have DenteMax. Ask if he/she would be willing to join. If they are willing and would like to review our information, you or your dentist can contact us at **800.752.1547**. You can also refer your dentist to DenteMax directly by phone or by Web site at dentemax.com. We will be glad to contact the dental office with information on joining our program.